STATE OF MARYLAND
DEPARTMENT OF AGRICULTURE
BEFORE THE STATE BOARD OF VETERINARY MEDICAL EXAMINERS

IN THE MATTER OF:	
PERVAIZ MANZOOR, DVM LICENSE NO. 2215	DOCKET NO. 23-07

CONSENT AGREEMENT AND ORDER

This Consent Agreement and Order ("Consent Agreement"), dated this 27th day of March, 2023, is between the State Board of Veterinary Medical Examiners ("SBVME" or "Board") and Pervaiz Manzoor, DVM ("Dr. Manzoor"), License No. 2215. This Consent Agreement resolves a case arising from a complaint filed with the SBVME on July 18, 2022, alleging that Dr. Manzoor did not satisfy the Veterinary Practice Act, Md. Code Ann., Agric. §§ 2-301 – 2-316 and related Code of Maryland Regulations ("COMAR") 15.14.01 – 15.14.17, as set forth herein.

On March 22, 2023, Dr. Manzoor, having been advised in writing regarding his due process and after retaining legal counsel, agreed to resolve this case under the terms and conditions reflected in this Consent Agreement without formal charges. By signing this Consent Agreement, Dr. Manzoor agrees to waive his due process rights for Docket No. 23-07, including the right to a hearing and further agrees to the terms and conditions specified.

Under Maryland law, the SBVME is the licensing authority responsible for regulating the practice of veterinary medicine in this State, which includes filing disciplinary actions against veterinarians charged with violating the provisions of the Veterinary Practice Act and related COMAR regulations. As part of its authority, the SBVME "may refuse, suspend, or revoke any application or license, and censure or place on probation any licensee ... if the veterinarian ... [f]ails to comply with Board rules and regulations after receiving a license." Md. Code Ann., Agric. § 2-310(8). The Board may also impose a civil penalty of not more than $5,000 for a first offense, or $10,000 for a second or subsequent offense, in lieu of or in addition

to suspending or revoking a veterinarian's license, respectively. Agric. § 2-310.1. In setting the amount of a civil penalty, the Board shall consider the severity of the violation, the good faith of the violator, and any history of prior violations, as well as the Board's civil penalty standards. Md. Code Ann., State Gov't. § 10-1001(b); COMAR 15.14.11 (Civil Penalty Standards for Veterinarians).

FINDINGS OF FACT AND CONCLUSIONS OF LAW

Pervaiz Manzoor, DVM, License Number 2215, by signing and agreeing to this Consent Agreement after having had the opportunity to seek the advice of counsel, agrees to the provisions of this Consent Agreement, acknowledging that the SBVME has sufficient evidence to find, as fact, and to conclude as a matter of law that he did not satisfy COMAR 15.14.01.04 (Professional Conduct) as set forth herein:

1. Dr. Manzoor is a veterinarian licensed to practice in Maryland, where he has been licensed since 1980. Dr. Manzoor is the responsible veterinarian at Brentwood Animal Hospital ("BAH" or "Hospital") (License No. 16-011), located at 3900 Rhode Island Avenue, Brentwood, MD 20722. Dr. Manzoor has no disciplinary history with the Board involving professional judgment.

2. On June 17, 2022, Ana Gonzalez-Vidales ("Ms. Gonzalez-Vidales") and Pedro Aponte ("Mr. Aponte") (collectively "Owners"), took their 18-month-old male Goldendoodle, Maui, to BAH for an exam and vaccines. This was Maui's first visit to BAH. Ms. Gonzalez-Vidales provided the front desk staff with copies of Maui's medical records from his previous veterinary practice. Ms. Gonzalez-Vidales stated that Maui was only due for leptospirosis and DA2-PARVO boosters. Ms. Gonzalez-Vidales also wanted Maui's ears checked and cleaned and his nails trimmed. Ms. Gonzalez-Vidales stated that when a technician entered the waiting room to retrieve Maui, she told the technician what services she wanted BAH to perform.

3. Dr. Manzoor, BAH's owner and responsible veterinarian, was Maui's attending veterinarian. Once Maui was brought into the treatment area, Dr. Manzoor performed a physical exam. Maui received the "Canine Adult Package," which included a comprehensive exam; a dental/oral health assessment; rabies, distemper (combo), kennel cough, Lyme, and canine influenza vaccines; fecal testing; and SNAP 4DX (a

diagnostic test for heartworm disease, Lyme disease, Anaplasmosis, and Ehrlichiosis). Dr. Manzoor then went to the exam room to speak to Ms. Gonzalez-Vidales and Mr. Aponte.

4. After speaking with Dr. Manzoor, Ms. Gonzalez-Vidales was unhappy that Maui had received more vaccines than she had requested. She advised Dr. Manzoor that the only two vaccines Maui was due for were leptospirosis and DA2-PARVO. Ms. Gonzalez-Vidales also told Dr. Manzoor that Maui's previous veterinarian "always staggered his vaccines over a week." Dr. Manzoor stated that this was the first time he became aware of this information, and at that point, all the other vaccines had already been administered.

5. Ms. Gonzalez-Vidales and Mr. Aponte were charged for the leptospirosis and DA2-PARVO vaccines to which they had consented and not charged for any additional services. The owners paid the bill and left the practice with Maui.

6. On July 18, 2022, Ms. Gonzalez-Vidales filed a complaint with the SBVME against Dr. Manzoor. She alleged, among other things, that she did not consent to allow Dr. Manzoor to administer additional vaccines to Maui, draw Maui's blood, or take a fecal sample.

7. The Board opened a file, investigated, and reviewed the evidence, including statements from Dr. Manzoor and Maui's owners.

8. After its review, the Board concluded that Dr. Manzoor did not satisfy the standard outlined in COMAR 15.14.01.04 (Professional Conduct), which prohibits unprofessional conduct and requires veterinarians to ". . . act in relation to the public, the veterinarian's colleagues, and their patients . . . so as to merit their full confidence and respect." Dr. Manzoor did not satisfy this regulation because he did not obtain the owners' consent for all services performed. Maui received several additional services (albeit at no cost), including rabies, Lyme, and canine influenza vaccines, to which the owners did not consent. The Board did not find any medical error on the part of Dr. Manzoor with respect to the vaccines he administered.

Taking the facts and circumstances into consideration, including the nature of the violation(s), the veterinarian's lack of disciplinary history, and his acceptance of responsibility and good faith cooperation

in resolving this matter, the Board concluded that the most reasonable and appropriate resolution includes the sanctions set forth below.

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, it is this 27th day of March, 2023, by the State Board of Veterinary Medical Examiners, ORDERED that:

(a) For not satisfying COMAR 15.14.01.04 (Professional Conduct) by not obtaining consent from Ana Gonzalez-Vidales and Pedro Aponte, the owners of Maui, an 18-month-old male Goldendoodle, for services and vaccines given on June 17, 2022, Dr. Manzoor is assessed a civil penalty of $300;

(b) Dr. Manzoor shall pay the $300 civil penalty within sixty (60) days from the date of this Order by check payable to the Maryland Department of Agriculture ("MDA") with the notation "SBVME – 23-07" sent to the MDA at 50 Harry S. Truman Parkway, Room 102, Annapolis, MD 21401, marked "Attn: Nathaniel Boan;" and

(c) This Consent Agreement is a public document.

WITNESS the hand of the State Board of Veterinary Medical Examiners, State of Maryland, this 27th day of March, 2023.

STATE BOARD OF VETERINARY
MEDICAL EXAMINERS

Elizabeth Callahan, DVM
President
State Board of Veterinary Medical Examiners
Maryland Department of Agriculture

CONSENT

I, Pervaiz Manzoor, DVM, acknowledge that I have had an opportunity to consult with counsel before entering into this Consent Agreement. By this Consent, I acknowledge the Board's legal authority and jurisdiction over this matter to issue and enforce this Consent Agreement. To resolve this matter, I agree to accept and submit to the foregoing Consent Agreement, consisting of five (5) pages, including this Consent. I sign this Consent Agreement without reservation as my voluntary act and deed after having had an opportunity to consult with counsel. I fully understand and comprehend the language, meaning, and terms of this Consent Agreement.

Date:
3-27-23

Pervaiz Manzoor, DVM